

WASHINGTON HOSE COMPANY #1

2025 Annual Impact Statement



Washington Hose Company #1 | 376 East Lincoln Highway, Coatesville, PA 19320



Washington Hose Company No. 1 2025 Impact Statement

The Community We Serve

Washington Hose Company responds to all dispatched emergency calls regardless of a patient's ability to pay.

Coatesville City experiences poverty rates significantly higher than both Chester County and Pennsylvania averages. Many residents rely on Medicaid or other public insurance programs, while a portion of residents remain uninsured.

These economic realities create significant financial challenges for emergency medical service providers. Medicaid reimbursement rates are substantially lower than commercial insurance reimbursement rates, and uninsured emergency responses frequently result in little or no reimbursement.

At the same time, EMS organizations nationwide continue to face rising operational costs, staffing shortages, equipment replacement expenses, and reimbursement gaps. Despite these challenges, Washington Hose Company remains committed to maintaining emergency response readiness and ensuring access to lifesaving care throughout the community.

In 2025, Washington Hose Company operated at an approximate deficit of \$160,000 while continuing to provide uninterrupted emergency medical services.

Purpose Statement:

Washington Hose Company provides emergency medical services to the City of Coatesville and surrounding communities, ensuring residents have access to timely emergency care regardless of their ability to pay. In addition to emergency response services, the organization supports community wellbeing through volunteerism, public service, and member engagement.

Oversight:

Washington Hose Company is governed by a seven-member board that provides strategic oversight, operational guidance, and emergency services expertise. Board members bring decades of combined first responder and community service experience, helping ensure continuity of emergency medical services for the communities we serve.

Staffing:

Washington Hose Company operates using a combination of paid staff and dedicated volunteers. Our EMS team includes Basic Life Support (BLS) and Intermediate Advanced Life Support (IALS) providers who respond to emergencies across the region 24 hours a day.



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In May 2026, Washington Hose Company filled the vacant Chief of EMS position with goals focused on modernizing operations, strengthening clinical skills, and improving financial sustainability.

Through careful management and efficient staffing practices, Washington Hose Company maintains strong operational support while maximizing frontline emergency response resources.

Type	Count
Administration	2
Staff	29
Volunteers	12

Community Service

In 2025, Washington Hose Company responded to 3,498 emergency medical service events — an average of nearly 290 calls per month. Every call represents a neighbor, family member, or visitor in crisis. These calls included medical emergencies ranging from respiratory distress and cardiac-related incidents to falls, overdoses, and mental health crises. Washington Hose Company is often the first point of medical care during a life-threatening emergency.

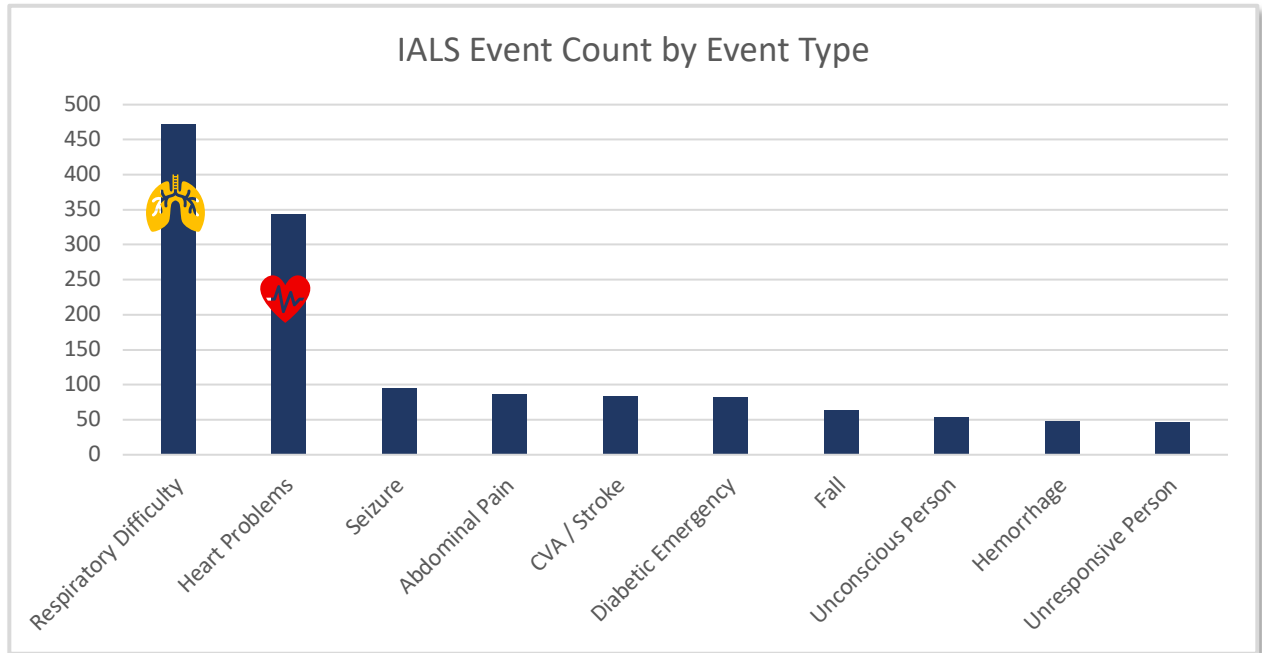
Many of these emergencies required Advanced Life Support interventions, highlighting the critical role Washington Hose Company plays in preserving life and stabilizing patients before hospital arrival.

Washington Hose Company's primary service area is Coatesville City, but mutual aid agreements extend support across more than twenty municipalities throughout the region.

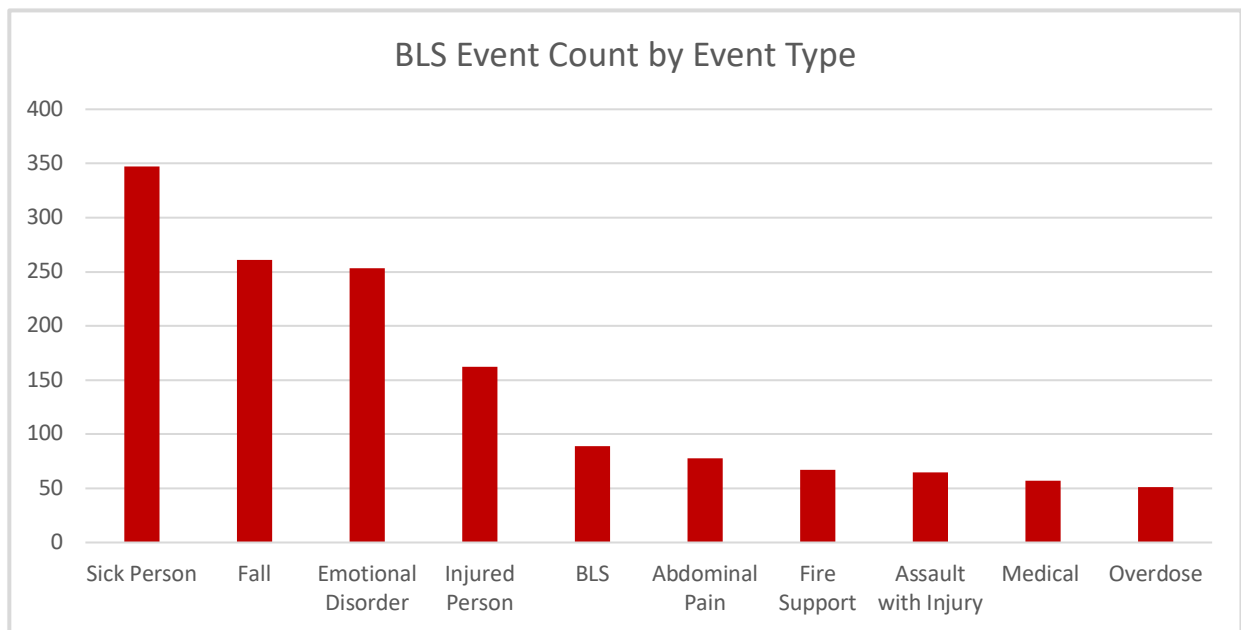


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Intermediate Advanced Life Support Events



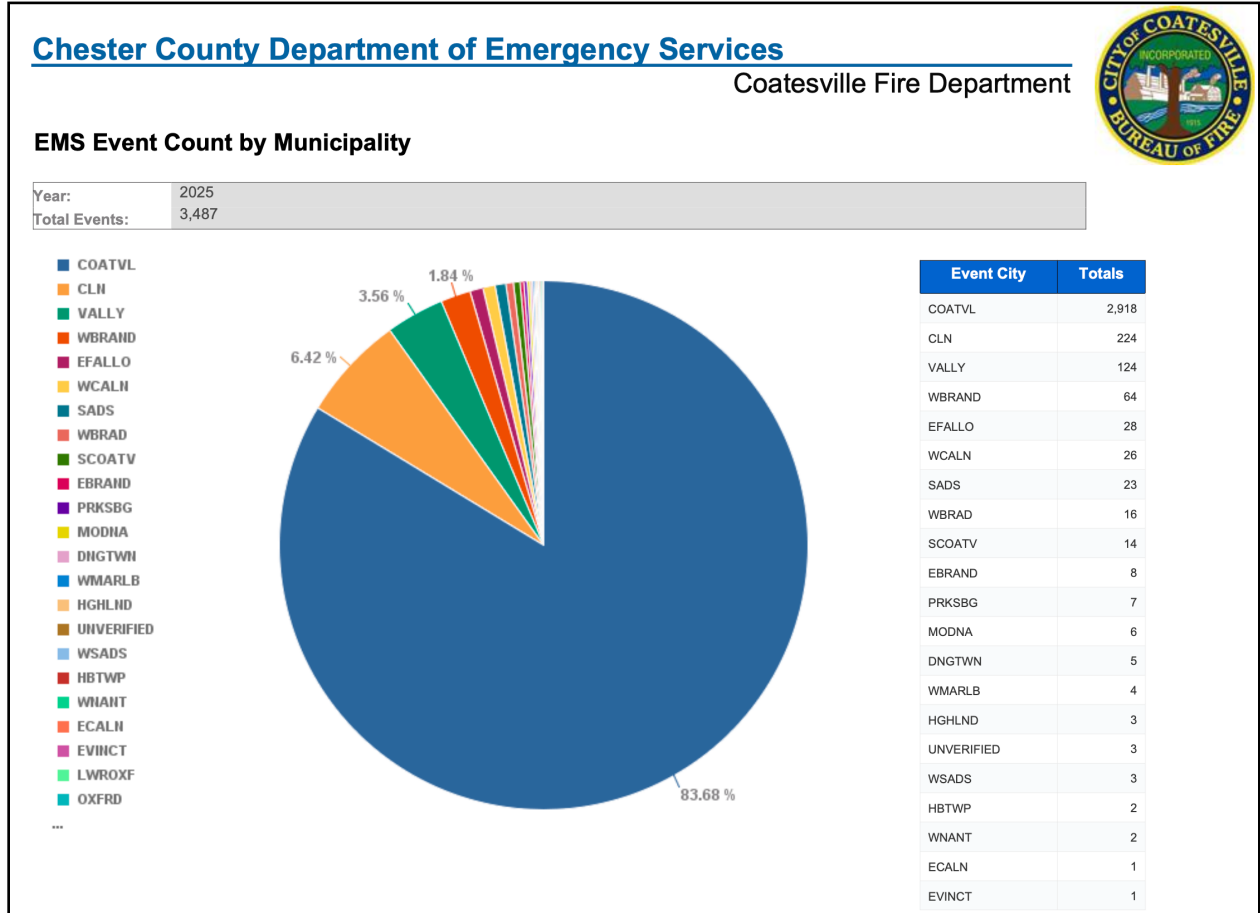
The highest demand Basic Life Support events include sickness, falls and emotional disorders.





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WHC EMS Events by Response Area



Summary

Community support helps Washington Hose Company continue to provide emergency medical services to residents throughout Coatesville and surrounding communities. Contributions directly support emergency response readiness, medical equipment, staffing, and operational sustainability — ensuring lifesaving care remains available when it is needed most and serving all residents regardless of ability to pay.



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Profit Loss
January through December 2025

Ordinary Income / Expense
Income

Jan - Dec 25

AMBULANCE BILLING RECEIPTS

HMC Receipts	\$	1,071,637.83	
Insurance Receipts	\$	2,280.16	
Medicaid Receipts	\$	12,189.14	
Private Pay	\$	851.00	
VA	\$	181,999.55	
Funding Adjustments	\$	61,144.70	
Other	\$	6,633.49	
Subtotal			\$ 1,336,735.87

Bank Interest Income	\$	1.26	\$ 1.26
Grants		\$15,000	\$15,000

PROGRAM INCOME

Application Fee	\$	25.00	
Donations	\$	200.00	
Membership Dues	\$	110.00	
Miscellaneous Revenue	\$	15,262.40	
Subtotal			\$ 15,597.40

Refund	\$	10,795.52	\$ 10,795.52
Rent from City Fire	\$	39,300.00	\$ 39,300.00

Total Income **\$ 1,417,430.05**

Gross Profit **\$ 1,417,430.05**

Expenses

AMBULANCE COSTS

Vehicle Registration	\$	48.00
Ambulance Supplies	\$	61,205.86

Ambulance Purchase

2023 Ford T350-KA50074	\$	10,217.10
2023 Ford T350-KA5011e	\$	32,077.29
Ford A3	\$	193,355.57
EMS Uniforms	\$	6,460.04
New Equipment	\$	72,137.99
Maintenance & Repairs	\$	32,624.29

Sub Total: \$ 346,872.28



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Vehicle Maintenance	06 Ford E450 Ambulance Mntce	\$	2,147.65
	17 Ford F-SD F450-5550 Mntce	\$	13,970.37
	2023 Amb Maintenance VIN 0013	\$	4,979.61
	2023 Ford Ambulance VIN 0074	\$	3,315.03
	Sub Total:	\$	24,412.66

Fuel Expenses	\$	21,766.90
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TOTAL AMBULANCE COSTS \$ 454,305.70

BUILDING MAINTENANCE

Building Expense	\$	17,540.96
Building Maintenance Pest Control	\$	525.00
Repairs & Maintenance	\$	5,543.26
Substation Rent	\$	20,800.00
Supplies	\$	16,528.48
Sub Total:	\$	60,937.70

TOTAL BUILDING MAINTENANCE \$ 60,937.70

EMPLOYEE EXPENSES

Payroll	EMS Staff Net Wages	\$	748,190.96
	Payroll Check Processing	\$	4,633.65
	Sub Total:	\$	752,824.61

Tax Expense	MCARE	\$	10,095.79
	Social Security	\$	40,000.11
	SUI	\$	3,865.39
	Employer Tax Expenses Other	\$	1,271.58
	Employee Social Security Withholdi	\$	1,896.47
	Sub Total:	\$	57,129.34

Other Employee Expense

Employee Appreciation	\$	3,582.28
Company Store Purchases	\$	4,744.08
EMS Supplies & Equipment	\$	5,090.48
Training & Conventions	\$	7,842.16
Sub Total:	\$	21,259.00

TOTAL EMPLOYEE EXPENSES \$ 831,212.95

Insurance

Auto	\$	35,475.00
Commercial	\$	9,062.00



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	Health Insurance	\$	88,541.32	
	Insurance Other	\$	138.00	
	Workmans Comp Insurance	\$	15,955.00	
	Insurance - Commercial (Building)	\$	18,125.00	
	Insurance Adjustments	\$	(57,833.28)	
	Sub Total:	\$	109,463.04	
	TOTAL EMPLOYEE EXPENSES	\$	109,463.04	
Technology	Computers & Pagers	\$	1,871.56	
	Subscriptions	\$	8,382.30	
	Sub Total:	\$	10,253.86	
	TOTAL TECHNOLOGY	\$	10,253.86	
Miscellaneous	Bank Charges	\$	1,364.00	
	Miscellaneous Expenses	\$	6,014.12	
	Office Expenses	\$	525.44	
	Cleaning Supplies	\$	818.37	
	Sub Total:	\$	8,721.93	
	TOTAL MISCELLANEOUS	\$	8,721.93	
Professional Services	Amulance Billing Expense	\$	34,940.07	
	Grant Writing	\$	7,099.00	
	Professional Fees	\$	13,225.75	
	Sub Total:	\$	55,264.82	
	TOTAL PROFESSIONAL SERVICES	\$	55,264.82	
Utilities	Cable & Internet	\$	4,844.67	
	Electric & Gas	\$	24,449.21	
	Telephone service	\$	10,553.54	
	Water & Sewer	\$	6,834.17	
	Sub Total:	\$	46,681.59	
	TOTAL UTILITIES	\$	46,681.59	
	TOTAL EXPENSES	\$	1,576,841.59	
	NET INCOME	\$	(159,411.54)	